

25th ANNUAL REPORT

INCORPORATION SINCE 1997

HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.

CIN NO: U67200MH1997PTC105960

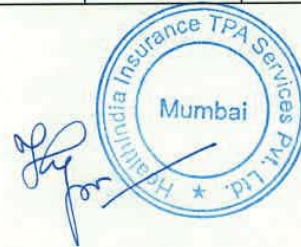
TPA LICENSE No: 022

An ISO 27001:2013 CERTIFIED COMPANY

1	PARTICULARS OF THE TPA:		
1.1	Name of the TPA :	HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD. (Previously Known as Health India TPA Services Pvt. Ltd.)	
1.2	(A) Address - Registered Office:	1114-Raheja Center, Free Press Journal Marg, Nariman Point, Mumbai. Pin code : 400 021 E-mail: kamaljeetg@healthindiatpa.com	
		Landline No : 022 - 66820300	Fax No: NA

1.3	Financial year	2021-2022
1.4	Board of Directors as on 31 March 2022, and changes in the board since the date of statement of the preceding year	1. Mitul Jayant Vora 2. Kamal Jeet Gupta 3. Dr. Narendra Kumar Sharma 4. Mugdha Milind Samant 5. Amin Yasin Badhra

Sr.	Name of Director and DIN No.	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Particulars of Change in Board (Cession / Appointment)	Date of Change in Board
1	Mitul Jayant Vora [DIN- 00381979]	52	Flat No.6A, 2nd Floor, Darbhanga Mansion, M.L.Dhanukar Road, Mumbai - 400 026. Phone No. 022 - 66820300 e-mail mitulvora@healthindiatpa.com	B.Sc	1. Chemspec Chemical Pvt. Ltd. 2. Exult IT Services Pvt. Ltd. 3. Bsideu Services Pvt. Ltd. 4. Graphitegtc Pvt Ltd	Appointment	01st Oct 2015
2	Kamal Jeet Gupta [DIN- 02770091]	61	Flat No.33, Bldg.11, Emerald Chs Ltd, Bandra Reclamation, Bandra (W), Mumbai - 400050. Phone No. 022 - 66867663 e-mail kamaljeetg@healthindiatpa.com	M.com, ACA, FIII Diploma in sales and Marketing	NIL	Appointment	09th Sep 2009
3	Dr. Narendra Kumar Sharma [DIN-08352919]	68	803-A, Raheja Greens, Kulupwadi, Raheja Estate, Borivali(East), Mumbai 400066 e-mail: drnarendra@narendrahospital.com	MBBS/MD	NIL	Appointment	06th Feb 2019
4	Mugdha Milind Samant[DIN- 08423697]	54	114-B, 4th Floor, Shri Sailyam CHS, Pokhran Road no 1, Shivali Nagar, Jekegram, Thane West - 400606	Bachelors Degree of Commerce/(EMBA) MBA in Finance Management/(EMBA) MBA in Healthcare and Hospital Management	NIL	Appointment	17th Apr 2019
5	Amin Yasin Badhra[DIN- 08567068]	45	B-702, Vali Apartment Co-op Housing Society, Rani Sati marg, Opp Noorani Masjid Pathanwadi, Malad East, Mumbai, Borivali Mumbai Suburban, Maharashtra - 400097	Certified Accountant	NIL	Appointment	20th Sep 2019

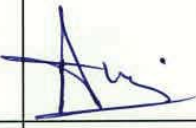



1.5 Details of Chief Executive Officer (CEO)						
Sr.	Name of CEO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company as a CEO
1	Mitul Jayant Vora	52	Flat No.6A, 2nd Floor, Darbhanga Mansion, M.L.Dhanukar Road, Mumbai - 400 026. Phone No. 022 - 66820300 e-mail mitulvora@healthindiatpa.com	B.Sc (Business Studies UK)	1. Chemspec Chemical Pvt. Ltd. 2. Exult IT Services Pvt. Ltd. 3. Bsideu Services Pvt. Ltd. 4. Graphitegtc Pvt Ltd	01/04/2018

1.6 Details of Chief Administrative Officer (CAO)						
Sr.	Name of CAO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company as a CAO
1	Kamal Jeet Gupta [DIN- 02770091]	61	Flat No.33, Bldg.11, Emerald Chs Ltd, Bandra Reclamation, Bandra (W), Mumbai - 400050. Phone No. 022 - 66867663 e-mail kamaljeetg@healthindiatpa.com	M.com, ACA, FIII Diploma in sales and Marketing	NIL	09/09/2009

1.7 Details of Chief Administrative Officer (CMO)						
Sr.	Name of CMO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company
1	Dr. Prakash Vindorai Katakia	67	1 Selarka Sadan, Dr M P Vaidya Marg, Tilak Road, Ghatkopar(East), Mumbai - 400077 / 9867695812 / prakash.katakia@healthindiatpa.com	M.B.B.S	NA	w.e.f 09th April 2021

1.8	Name and Address of Auditors	Shah Modi Katudia & Co. LLP A/317, Sagartech Plaza, Andheri Kurla Road, Sakinaka Next to Sakinaka Metro Station, Andheri (East), Mumbai 400 072.
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Date : 04.07.2022	For and on behalf of HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.	
Place : Mumbai		
	Kamal Jeet Gupta Managing Director & CAO	Amin Badhra Director



1.9	Enumeration of TPA services provided :	As per Annexure attached
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1.10	Enumeration of standing arrangements with hospitals and with doctors : Number of agreements with Network Providers Number of agreements with Doctors	10484 - Total No of Agreements at the end of the year with Network Providers 2079 - Total agreement for Pre-Insurance Medical
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1.11	Summary of TPA Business:	
a.	No. of insurers with whom agreements entered with.	TPA - 23 Pre-Insurance Medical - 40
b.	Lives covered under Health Policies (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	TPA - 76,43,504 Pre-Insurance Medical - 8,12,713 AB-PMJAY KASP - Kerala - 66,33,518 AB-PMJAY - UP-Cluster 2 - 1,45,66,482
c.	Policies Served (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	TPA - 6,26,070 AB-PMJAY KASP - Kerala - 1 AB-PMJAY - UP-Cluster2 - 1
d.	Number of Hospitals tied up by the TPA (beginning of concerned FY)	9336
e.	Hospitals tied up during (for the concerned FY)	1423
f.	Total Hospitals terminated or removed during (concerned FY)	275
g.	Total Hospitals tied up as on (end of concerned FY)	10484

1.12	Summary of TPA services:			
Sr. No.	Particulars of Services	No. of Policies Served	No. of lives Served	Amount of Premium Served wherever available. (INR in Lakh)
1	Individual / Retail Health Insurance Policies	6,23,151	11,75,451	34,334
2	Group Health Insurance Policies (other than RSBY or other similar policies issued by insurers)	2,919	64,68,053	92,269
3	Policies issued under RSBY or other similar policies issued by insurers	0	0	0
4	Pre-Insurance Medical Examination	0	8,12,713	0
5	Foreign Travel Policies issued by Indian insurer	0	0	0
6	Foreign Travel Policies issued by Foreign insurer	0	0	0
7	Non-insurance healthcare schemes sponsored by Central / State Government.	2	2.12 Cr.	0



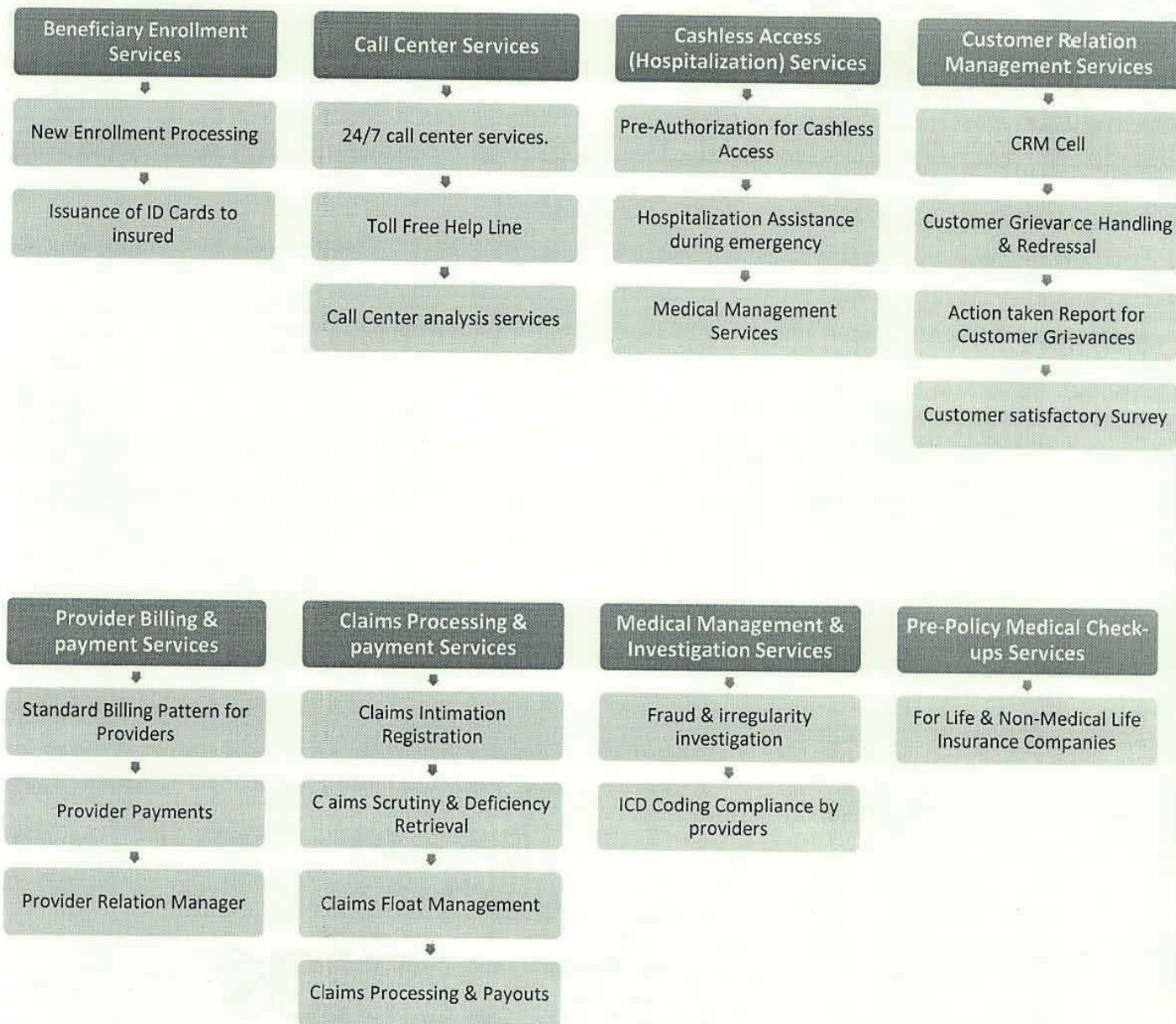
Kamal Jeet Gupta
Managing Director & CAO





Amin Badhra
Director

1.9: Enumeration of TPA services provided:



Kamal Jeet

Kamal Jeet Gupta
Managing Director & CAO



Amin

Amin Badhra
Director

Office No. 406-412, Fourth Floor, Neelkanth Corporate IT Park, Kirol Road, Opp. Vidyavihar Railway Station (W), Mumbai - 400086.
Tel.: +91-22-6686 7575 • Fax: +91-76661 36699 • E-mail: contact@healthindiatpa.com • Website: www.healthindiatpa.com

Schedule - 1, FORM TPA - 8-RA			
Revenue Account for the year ending 31st March 2022			
		(Amount in Lakhs)	
Expenses		Income	
I. Directors' Remuneration	309.56	I. Income	
II. Staff Expenses		(a) Income from Insurers (Indian & foreign)	14,404.13
(a) Salaries, Provident fund	3,507.23	(b) from others (please specify)	
(b) Other benefits	72.98	Interest on Bank Fixed Deposits	8.73
III. Office Expenses		Interest on Other	-
(a) Rent, rates and taxes	775.21	Interest on Income Tax Refund	1.40
(b) Electricity, water	94.52	Sundry Credit Balance Written Back	135.36
(c) House-keeping and cleaning	257.70	Reversal of Provision	86.57
(d) Others	-	Profit on Sale of Fixed Asset	1.32
(e) Travel	148.04	Reversal of Provision for Contingencies	-
(f) Entertainment	-	Misc Income	0.54
(g) Lease rents of equipments	-	(c) Investment income	-
(h) Post, telecommunications and similar expenses	244.27		
(i) Audit fees	6.75		
(j) Legal Expenses	-		
(k) Repair and Maintenance	227.05		
(l) Depreciation	555.05		
(m) Motor Vehicle Expenses	29.59		
(n) Other Expenses (please specify)	-		
Bank Charges	8.53		
Printing & Stationery	410.13		
Business Promotion	47.45		
Bad Debts / Sundry Balance w/off	60.49		
Finance Charges	860.21		
Insurance Expense	66.72		
Fixed Assets Written off	-		
Contingency provision	4.00		
Miscellaneous Expenses	75.04		
Professional Expense	92.89		
Provision for Doubtful Receivable Expenses	-		
(o) Loss on sales of investments or Fixed assets	-		
(p) Donation	-		
(p) CSR Expenses	-		
(q) Profit/Loss for the year	311.52		
IV. Operating Expenses	6,473.10		

Note:

The above amount is excluding the impact, if any, of the matters stated in the "Basis of Qualified Opinion" para of the Independent Auditor's Report dated 04.07.2022 on the financial statements of the Company for the year ended March 31, 2022.

For Healthindia Insurance TPA Services Private Limited


Director





Schedule - 2, FORM TPA - 8-PL

Profit and Loss Appropriation Account for the year ending 31st March 2022

(Amount in Lakhs)

Particulars	Amount	Particulars	Amount
Loss Brought forward	-	Profit Brought Forward	475.89
Loss for the year	-	Profit for the year	311.52
Dividend for the year	-	Transfer from reserves	-
Tax on Dividend	-	Loss carried forward	-
Transfer of Reserves	-	Deferred Tax Credit (assets)	-
Other allocation from profit	-		
Provision for taxation	-		
Deferred tax liability	104.20		
Taxation of earlier year	-		
Profit carried forward	683.22		

Note:

The above amount is excluding the impact, if any, of the matters stated in the "Basis of Qualified Opinion" para of the Independent Auditor's Report dated 04.07.2022 on the financial statements of the Company for the year ended March 31, 2022.

For Healthindia Insurance TPA Services Private Limited

Rajmal Jeeb *Aus*

Director



Office No. 406-412, Fourth Floor, Neelkanth Corporate IT Park, Kirol Road, Opp. Vidyavihar Railway Station (W), Mumbai - 400086.
Tel.: +91-22-6686 7575 • Fax: +91-76661 36699 • E-mail: contact@healthindiatpa.com • Website: www.healthindiatpa.com

Schedule - 3, FORM TPA - 8-BS					
Balance Sheet as at 31st March 2022					
(Amount in Lakhs)					
Liabilities	Amount	Amount	Assets	Amount	Amount
Authorized Capital		500.00	Building/ Properties Cost	1,000.69	
Issued Capital		416.78	Less: Depreciation	274.66	726.03
Paid up Capital	416.78		Furniture & Fixtures	611.93	
Reserves & Surplus	683.22	1,100.00	Less: Depreciation	210.26	401.67
Amounts Due to			Air Conditioners	63.59	
a) Insurers	-		Less: Depreciation	31.58	32.01
b) Hospitals	-		Electrical Installations	47.04	
c) Doctors	1,109.35	1,330.96	Less: Depreciation	34.12	12.93
d) Others	221.61		Office Equipments	497.13	
Secured Loan		660.84	Less: Depreciation	218.95	278.18
Unsecured Loan		3,227.11	Computer Software	1,230.70	
Deferred Tax Liability		-	Less: Depreciation	733.40	497.30
Bank Overdraft		1,912.32	Motor Vehicle	310.22	
Current Liability			Less: Depreciation	179.33	130.90
Sundry Creditor	508.73		CWIP		232.71
Provisions	535.61		Investments		
Others	2,209.59	3,253.93	Government Securities	-	
			(Market Value)	-	
			Loan & Debenture (Market	-	
			Value)	-	
			Other Investments (Market	-	
			value)	-	
			Receivables		
			From Insurers	6,526.30	
			Others	2,611.90	9,138.20
			Cash & Bank Balances		35.24
TOTAL		11,485.16	TOTAL		11,485.16

Note:

The above amount is excluding the impact, if any, of the matters stated in the "Basis of Qualified Opinion" para of the Independent Auditor's Report dated 04.07.2022 on the financial statements of the Company for the year ended March 31, 2022.

For Healthindia Insurance TPA Services Private Limited

[Signature]

Director

[Signature]



Schedule - 4

Schedule of the income received towards various activities during the FY 2021-2022

Sr No	Description	Income / Remuneration received during the FY (Amt. INR in Lakhs) *
1	Towards Health Services of the Individual policies issued by Indian Insurers	1,357.52
2	Towards Health Services of the Group Insurance policies issued by Indian Insurers	
	Group :	3,017.50
	RSBY :	85.72
3	Pre-insurance medical examination	9,943.39
4	Towards Health Services in the foreign jurisdiction in respect of the policies issued by Indian Insurers	
5	Towards Non Insurance Services rendered	
6	Towards Servicing of policies issued by foreign Insurers	
7	Other income (please specify accounting head wise other income received)	
	Interest others	0.00
	Interest on bank fixed deposits	8.73
	Interest on Income Tax Refund	1.40
	Sundry Credit Balance Written back	135.36
	Dividend from Current Investment - From Mutual Fund	0.00
	Profit on Sale of Fixed Asset	1.32
	Reversal of Provision for Contingencies	0.00
	Excess Provision Written Back	86.57
	Misc Income	0.54

Note:

The above amount is excluding the impact, if any, of the matters stated in the "Basis of Qualified Opinion" para of the Independent Auditor's Report dated 04.07.2022 on the financial statements of the Company for the year ended March 31, 2022.

For Healthindia Insurance TPA Services Private Limited


Director



Schedule – 5**Schedule of apportionment of Expenses to various activities during the FY 2020-21**

Sr No	Description	Expenses incurred during the FY (Amt. INR in Lakhs)
1	Health Services of the policies issued by Indian Insurers " Note 1 "	14326.52
2	Health Services in the foreign jurisdiction in respect of the policies issued by Indian Insurers	
3	Non Insurance Services rendered	
4	Servicing of policies issued by foreign Insurers	
5	Other Expenses Incurred (to specify)	

Note :

- As per information and explanation given by the Management of the Company all expenses incurred during the year are directly or indirectly in relation to their business i.e. Health services in relation to policies issued/to be issued. Hence all expenses of current year shown under Sr No.1 above.
- The above amount is excluding the impact, if any, of the matters stated in the "Basis of Qualified Opinion" para of the Independent Auditor's Report dated 04.07.2022 on the financial statements of the Company for the year ended March 31, 2022

For Healthindia Insurance TPA Services Private Limited


Director

HEALTHINDIA INSURANCE TPA SERVICES PVT LTD

Address: 406-412, NeelKanth Corporate Park, 4th Floor, Kiro Road / Village, Vidya Vihar Society Vidya Vihar (West), Mumbai – 400086
Website : www.healthindiatpa.com

Schedule – 6

1. Data of claims received during the year 2021-2022

Benefit Based Policies		Cashless Claims		Reimbursement Claims		Total	
Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
0	0	126724	9821566726	230322	12273693996	357046	22095260722

2. Data of Settled Claims in respect of Individual Policies;

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	19659	1569375986	61282	3081921825	80941	4651297811
Between 1 – 3 Months	0	0	121	8696069	706	33668057	827	42364126
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

3. Data of settled Claims in respect of Group Policies;

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	93745	5029594600	128843	4168093290	222588	9197687890
Between 1 – 3 Months	0	0	252	17654430	372	13425489	624	31079919
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0



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HEALTHINDIA INSURANCE TPA SERVICES PVT LTD

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Website : www.healthindiatpa.com

4. Data of settled Claims in respect of Total (Individual Policies + Group Policies):

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	113404	6598970586	190125	7250015115	303529	13848985701
Between 1 – 3 Months	0	0	373	26350499	1078	47093546	1451	73444045
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

5. Data of Claims in respect of Individual Policies recommended for repudiation

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	2246	211104971	11123	496892129.5	13369	707997100.5
Between 1 – 3 Months	0	0	132	16216968	1496	76271321	1628	92488289
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

6. Data of Claims in respect of Group Policies recommended for repudiation

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	10171	603798583	22730	702548023	32901	1306346606
Between 1 – 3 Months	0	0	495	42582383	2034	77108757	2529	119691140
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0



Signature

HEALTHINDIA INSURANCE TPA SERVICES PVT LTD

Address: 406-412, NeelKanth Corporate Park, 4th Floor, Kiro Road / Village, Vidya Vihar Society Vidya Vihar (West), Mumbai – 400086

Website : www.healthindiatpa.com

7. Data of Claims in respect of Total Policies (Individual + Group Policies) recommended for repudiation;

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	12417	814903554	33853	1199440152	46270	2014343706
Between 1 – 3 Months	0	0	627	58799351	3530	153380078	4157	212179429
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

(Note: In respect of data on Repudiations, amount of claim made by the policyholder to be mentioned as the amount of claim repudiated)

8. Data of Claims Outstanding in respect of Individual Policies;

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	780	60973537	2785	149578752	3565	210552289
Between 1 – 3 Months	0	0	22	1187523	221	12361277	243	13548800
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

9. Data of Claims Outstanding in respect of Group Insurance Policies;

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	4729	221378712	3947	138125887	8676	359504599
Between 1 – 3 Months	0	0	55	3317610	18	550876	73	3868486
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0



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HEALTHINDIA INSURANCE TPA SERVICES PVT LTD

Address: 406-412, NeelKanth Corporate Park, 4th Floor, Kiro Road / Village, Vidya Vihar Society Vidya Vihar (West), Mumbai – 400086
Website : www.healthindiatpa.com

10. Data of Claims Outstanding in respect of Total Policies (Individual + Group Policies)

Description (to reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims
within 1 months from date of receipt of claim	0	0	5509	282352249	6732	287704639	12241	570056888
Between 1 – 3 Months	0	0	77	4505133	239	12912153	316	17417286
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

(Note: In respect of data on Claims Outstanding, amount of claim made by the policyholder to be mentioned as the amount of claim Outstanding)

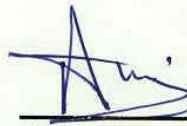
 Kamal Jeet Gupta Managing Director & CAO	 Amin Badhra Director
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MASS POLICY PAID CLAIM SUMMARY FOR THE YEAR 2021-2022			
REGION	PROJECT NAME	PAID CLAIM SUMMARY	
		TOTAL NO OF CLAIM PAID	TOTAL PAID AMOUNT
Kerala	AB-PMJAY KASP	262733	240,80,97,437/-
UP – Cluster 2	AB-PMJAY	7509	4,97,28,812/-



Kamal Jeet Gupta
Managing Director & CAO

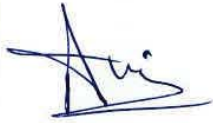



Amin Badhra
Director

Undertaking from Registered TPA Company

It is hereby declared that the particulars furnished with respect Annual Report of our TPA Company in Form TPA-8 and Schedule 1 to 7 there under towards various activities of the TPA Company during the Financial Year 2021-2022 were examined, and are true and correct.

It is also declared that the TPA Company did not receive any other income or remuneration from any other sources than the one that is declared in the above Schedule.

Date: 04.07.2022	For and on behalf of (HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.)	
Place: Mumbai	 Kamal Jeet Gupta Managing Director & CAO	 Amin Badhra Director



Annexure –17

As per Regulations 19 (10) of IRDAI (TPA - Health Services) Regulations, 2016

FORM TPA - 6B

Quarterly and Cumulative Claims data for TPAs

Instructions for submission of the form: Information for both Quarterly and Cumulative data to be furnished every quarter.

Data to be furnished within 30 days of the end of the preceding quarter

1	PARTICULARS OF THE TPA COMPANY:	
1.1	Name of the TPA :	HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.
1.2	(A)	HealthIndia Insurance TPA Services Pvt Ltd 406-412, NeelKanth Corporate Park, 4th Floor, Kirod Road / Village Vidya Vihar Society, Vidya Vihar (West), Mumbai – 400086 E-mail: contact@healthindiatpa.com Fax No: 7666136699
1.3	(B)	Financial Year 2021-2022
1.4	(C)	Quarter for which Data is to be April 2021-March 2022
1.5	(d)	Name of Insurer (insurer wise data to be submitted in following format) ALL INSURANCE COMPANY

ALL INSURANCE COMPANY

Claims Data: Furnish the following information in separate tables;

1. Table – 1a: Government Hospitals who are Network Providers;

Sr.No	Particulars Column Code	Cashless Claim		Reimbursement Claim		Benefit Based		(Amount in INR)	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
1	Claims pending at the beginning of the quarter	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
2	New claims received during the quarter	0	0	0	0	0	0	0	0
3	Claims settled	0	0	6	49921	0	0	6	49921
4	Claims repudiated	0	0	4	33501	0	0	4	33501
5	Claims pending at the end of the quarter	0	0	2	13500	0	0	2	13500
		0	0	0	0	0	0	0	0



ALL INSURANCE COMPANY

Aging of pending claims* Furnish the following information in separate tables;

1. Table – 1a: Government Hospitals who are Network Providers;

Sr. No	Particulars	Cashless Claim			Reimbursement Claim			Benefit Based			(Amount in INR)	
		No of Claims	Amt. of Claims		No of Claims	Amt. of Claims		No of Claims	Amt. of Claims		Total	Total
			(i)	(ii)		(iii)	(iv)		(v)	(vi)		
1	Claims Pending for less than 1 month	0	0	0	0	0	0	0	0	0	0	0
2	Claims Pending for 1-3 months	0	0	0	0	0	0	0	0	0	0	0
3	Claims Pending for 3-6 months	0	0	0	0	0	0	0	0	0	0	0
4	Claims Pending for 6-12 months	0	0	0	0	0	0	0	0	0	0	0
5	Claims Pending for 1-2 years	0	0	0	0	0	0	0	0	0	0	0
6	Claims Pending for more than 2 years.	0	0	0	0	0	0	0	0	0	0	0

*Reckoned from date of first intimation.

ALL INSURANCE COMPANY

Aging of settled claims** Furnish the following information in separate tables;

1. Table – 1a: Government Hospitals who are Network Providers;

Sr. No	Particulars	Cashless Claim			Reimbursement Claim			Benefit Based			(Amount in INR)	
		No of Claims	Amt. of Claims		No of Claims	Amt. of Claims		No of Claims	Amt. of Claims		Total	Total
			(i)	(ii)		(iii)	(iv)		(v)	(vi)		
1	Claims Settled for less than 1 month	0	0	0	3	26161	0	0	3	0	26161	26161
2	Claims Settled for 1-3 months	0	0	0	1	7340	0	0	1	0	7340	7340
3	Claims Settled for 3-6 months	0	0	0	0	0	0	0	0	0	0	0
4	Claims Settled for 6-12 months	0	0	0	0	0	0	0	0	0	0	0
5	Claims Settled for 1-2 years	0	0	0	0	0	0	0	0	0	0	0
6	Claims Settled for more than 2 years.	0	0	0	0	0	0	0	0	0	0	0

*Reckoned from date of first intimation.



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ALL INSURANCE COMPANY

Aging of repudiated claims*** Furnish the following information in separate tables;

1. Table – 1a: Government Hospitals who are Network Providers;

Sr. No	Particulars	(Amount in INR)									
		Cashless Claim		Reimbursement Claim		Benefit Based		Total		No of Claims (vii)	Amt. of Claims (viii)
		No of Claims (i)	Amt. of Claims (ii)	No of Claims (iii)	Amt. of Claims (iv)	No of Claims (v)	Amt. of Claims (vi)	No of Claims (vii)	Amt. of Claims (viii)		
1	Claims repudiated for less than 1 month	0	0	2	13500	0	0	2	13500		
2	Claims repudiated for 1-3 months	0	0	0	0	0	0	0	0		
3	Claims repudiated for 3-6 months	0	0	0	0	0	0	0	0		
4	Claims repudiated for 6-12 months	0	0	0	0	0	0	0	0		
5	Claims repudiated for 1-2 years	0	0	0	0	0	0	0	0		
6	Claims repudiated for more than 2 years.	0	0	0	0	0	0	0	0		

*Reckoned from date of first intimation.



ALL INSURANCE COMPANY

2. Table – 1b: Government Hospitals who are not Network Providers;

Sr.No	Particulars	(Amount in INR)					
		Cashless Claim		Reimbursement Claim		Benefit Based	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)
1	Claims pending at the beginning of the quarter	0	0	22	973603	0	0
2	New claims received during the quarter	0	0	2611	21356936	0	0
3	Claims settled	0	0	2045	13461491	0	0
4	Claims repudiated	0	0	514	6540765	0	0
5	Claims pending at the end of the quarter	0	0	74	422631	0	0
						74	422631

ALL INSURANCE COMPANY

Aging of pending claims* Furnish the following information in separate tables;

2. Table – 1b: Government Hospitals who are not Network Providers;

Sr. No	Particulars	(Amount in INR)					
		Cashless Claim		Reimbursement Claim		Benefit Based	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)
1	Claims Pending for less than 1 month	0	0	70	409231	0	0
2	Claims Pending for 1-3 months	0	0	4	13400	0	0
3	Claims Pending for 3-6 months	0	0	0	0	0	0
4	Claims Pending for 6-12 months	0	0	0	0	0	0
5	Claims Pending for 1-2 years	0	0	0	0	0	0
6	Claims Pending for more than 2 years.	0	0	0	0	0	0

*Reckoned from date of first intimation.



ALL INSURANCE COMPANY

Aging of settled claims** Furnish the following information in separate tables;

2. Table – 1b: Government Hospitals who are not Network Providers;

Sr. No	Particulars	(Amount in INR)					
		Cashless Claim		Reimbursement Claim		Benefit Based	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
		(i)	(ii)	(iii)	(iv)	(v)	(vi)
1	Claims Settled for less than 1 month	0	0	2033	13386069	0	0
2	Claims Settled for 1-3 months	0	0	12	75422	0	0
3	Claims Settled for 3-6 months	0	0	0	0	0	0
4	Claims Settled for 6-12 months	0	0	0	0	0	0
5	Claims Settled for 1-2 years	0	0	0	0	0	0
6	Claims Settled for more than 2 years.	0	0	0	0	0	0
						Total	
						No of Claims	Amt. of Claims
						(vii)	(viii)
						2033	13386069
						12	75422
						0	0
						0	0
						0	0
						0	0
						0	0

*Reckoned from date of first intimation.

ALL INSURANCE COMPANY

Aging of repudiated claims*** Furnish the following information in separate tables;

2. Table – 1b: Government Hospitals who are not Network Providers;

Sr. No	Particulars	(Amount in INR)					
		Cashless Claim		Reimbursement Claim		Benefit Based	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
		(i)	(ii)	(iii)	(iv)	(v)	(vi)
1	Claims repudiated for less than 1 month	0	0	491	5289721	0	0
2	Claims repudiated for 1-3 months	0	0	23	1251044	0	0
3	Claims repudiated for 3-6 months	0	0	0	0	0	0
4	Claims repudiated for 6-12 months	0	0	0	0	0	0
5	Claims repudiated for 1-2 years	0	0	0	0	0	0
6	Claims repudiated for more than 2 years.	0	0	0	0	0	0
						Total	
						No of Claims	Amt. of Claims
						(vii)	(viii)
						491	5289721
						23	1251044
						0	0
						0	0
						0	0
						0	0

*Reckoned from date of first intimation.



ALL INSURANCE COMPANY

3. Table – 2a: Private Hospitals who are Network Providers;

Sr.No	Particulars	Cashless Claim			Reimbursement Claim			Benefit Based			(Amount in INR)	
		No of Claims		Amt. of Claims	No of Claims		Amt. of Claims	No of Claims		Amt. of Claims	Total	Total
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)		
1	Claims pending at the beginning of the quarter	5676	342179656	1501	82137570	0	0	7177	424317226			
2	New claims received during the quarter	126724	9821566726	76587	4659090055	0	0	203311	14480656781			
3	Claims settled	113774	6625254077	63899	2511426240	0	0	177673	9136680317			
4	Claims repudiated	13041	873358050	11985	517102859	0	0	25026	1390460909			
5	Claims pending at the end of the quarter	5585	286852411	2204	109288524	0	0	7789	396140935			

ALL INSURANCE COMPANY

Aging of pending claims* Furnish the following information in separate tables;

3. Table – 2a: Private Hospitals who are Network Providers;

Sr. No	Particulars	Cashless Claim			Reimbursement Claim			Benefit Based			(Amount in INR)	
		No of Claims		Amt. of Claims	No of Claims		Amt. of Claims	No of Claims		Amt. of Claims	Total	Total
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)		
1	Claims Pending for less than 1 month	5509	282352249	2121	103873341	0	0	7630	386225590			
2	Claims Pending for 1-3 months	76	4500162	83	5415183	0	0	159	9915345			
3	Claims Pending for 3-6 months	0	0	0	0	0	0	0	0			
4	Claims Pending for 6-12 months	0	0	0	0	0	0	0	0			
5	Claims Pending for 1-2 years	0	0	0	0	0	0	0	0			
6	Claims Pending for more than 2 years.	0	0	0	0	0	0	0	0			

*Reckoned from date of first intimation.



ALL INSURANCE COMPANY

Aging of settled claims** Furnish the following information in separate tables;

3. Table – 2a: Private Hospitals who are Network Providers;

Sr. No	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		(Amount in INR)	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims Settled for less than 1 month	113401	6598903578	63456	2489748483	0	0	176857	9088652061
2	Claims Settled for 1-3 months	373	26350499	443	21677757	0	0	816	48028256
3	Claims Settled for 3-6 months	0	0	0	0	0	0	0	0
4	Claims Settled for 6-12 months	0	0	0	0	0	0	0	0
5	Claims Settled for 1-2 years	0	0	0	0	0	0	0	0
6	Claims Settled for more than 2 years.	0	0	0	0	0	0	0	0

*Reckoned from date of first intimation.

ALL INSURANCE COMPANY

Aging of repudiated claims*** Furnish the following information in separate tables;

3. Table – 2a: Private Hospitals who are Network Providers;

Sr. No	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		(Amount in INR)	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims repudiated for less than 1 month	12414	814558699	10902	460361532	0	0	23316	1274920231
2	Claims repudiated for 1-3 months	627	58799351	1083	56741327	0	0	1710	115540678
3	Claims repudiated for 3-6 months	0	0	0	0	0	0	0	0
4	Claims repudiated for 6-12 months	0	0	0	0	0	0	0	0
5	Claims repudiated for 1-2 years	0	0	0	0	0	0	0	0
6	Claims repudiated for more than 2 years.	0	0	0	0	0	0	0	0

*Reckoned from date of first intimation.



ALL INSURANCE COMPANY

4. Table – 2b: Private Hospitals who are not Network Providers;

Sr.No	Particulars	(Amount in INR)									
		Cashless Claim		Reimbursement Claim		Benefit Based		Total		No of Claims	Amt. of Claims
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims		
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)		
1	Claims pending at the beginning of the quarter	7	412834	3712	152058055	0	0	3719	152470889		
2	New claims received during the quarter	0	0	151118	7593197084	0	0	151118	7593197084		
3	Claims settled	3	67008	125255	4772187429	0	0	125258	4772254437		
4	Claims repudiated	3	344855	24882	829163106	0	0	24885	829507961		
5	Claims pending at the end of the quarter	1	4971	4693	190905637	0	0	4694	190910608		

ALL INSURANCE COMPANY

Aging of pending claims* Furnish the following information in separate tables;

4. Table – 2b: Private Hospitals who are not Network Providers;

Sr. No	Particulars	(Amount in INR)									
		Cashless Claim		Reimbursement Claim		Benefit Based		Total		No of Claims	Amt. of Claims
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims		
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)		
1	Claims Pending for less than 1 month	0	0	4541	183422067	0	0	4541	183422067		
2	Claims Pending for 1-3 months	1	4971	152	7483570	0	0	153	7488541		
3	Claims Pending for 3-6 months	0	0	0	0	0	0	0	0		
4	Claims Pending for 6-12 months	0	0	0	0	0	0	0	0		
5	Claims Pending for 1-2 years	0	0	0	0	0	0	0	0		
6	Claims Pending for more than 2 years.	0	0	0	0	0	0	0	0		

* Reckoned from date of first intimation.



ALL INSURANCE COMPANY

Aging of settled claims** Furnish the following information in separate tables;

4. Table – 2b: Private Hospitals who are not Network Providers;

Sr. No	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		Total	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims Settled for less than 1 month	3	67008	124633	4746854402	0	0	124636	4746921410
2	Claims Settled for 1-3 months	0	0	622	25333027	0	0	622	25333027
3	Claims Settled for 3-6 months	0	0	0	0	0	0	0	0
4	Claims Settled for 6-12 months	0	0	0	0	0	0	0	0
5	Claims Settled for 1-2 years	0	0	0	0	0	0	0	0
6	Claims Settled for more than 2 years.	0	0	0	0	0	0	0	0

*Reckoned from date of first intimation.

ALL INSURANCE COMPANY

Aging of repudiated claims*** Furnish the following information in separate tables;

4. Table – 2b: Private Hospitals who are not Network Providers;

Sr. No	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		Total	
		No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims	No of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims repudiated for less than 1 month	3	344855	22458	733775399	0	0	22461	734120254
2	Claims repudiated for 1-3 months	0	0	2424	95387707	0	0	2424	95387707
3	Claims repudiated for 3-6 months	0	0	0	0	0	0	0	0
4	Claims repudiated for 6-12 months	0	0	0	0	0	0	0	0
5	Claims repudiated for 1-2 years	0	0	0	0	0	0	0	0
6	Claims repudiated for more than 2 years.	0	0	0	0	0	0	0	0

*Reckoned from date of first intimation.

Kamal Jeet

Kamal Jeet Gupta
Managing Director & CAO

Amin

Amin Badhra
Director



As per Regulations 19 (11) of IRDAI (TPA – Health Services) Regulations, 2016

Declaration and Undertaking by TPA Company.

Form TPA – 6D

Instructions for Submission of required Declaration and Undertaking:

1. Periodicity of submission of this Declaration and Undertaking is annual.
2. This declaration and undertaking shall be signed by any two directors of a TPA Company.
3. This declaration and undertaking is to be submitted to the Authority along with Annual Report of the TPA Company.

1	PARTICULARS OF THE TPA COMPANY:		
1.1	Name of the TPA :	HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.	
1.2	Address - Registered Office:	1114-Raheja Center, Free Press Journal Marg , Nariman Point, Mumbai	
		Pin Code : 400021	Landline No : 022-66820300
		E-mail: kamaljeetg@healthindiatpa.com	Fax No : NA
1.3	Financial Year	2021-2022	

2	We Kamal Jeet Gupta the director of HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD. hereby declare and undertake that;	
	a)	CEO or CAO possesses the requisite qualifications and practical training as specified by Insurance Regulatory and Development Authority of India. The CEO, CAO of the company is / are also fit and proper as per Regulation 11 of the TPA Regulations. Such a CEO or CAO are engaged in day to day administration of the activities of the TPA and also in ensuring compliance of regulatory requirements.
	b)	The TPA Company is not engaged in any other business apart from Health Services by TPAs, as defined in the TPA regulations.
	c)	A Director with required medical qualification and an appointed Chief Medical Officer have valid registration with the Medical Council of India or Medical Council of the state.
	d)	None of the director(s), promoter(s), shareholder(s), and Key managerial personnel of our company is or are, directly or indirectly engaged in any other insurance or insurance related activity(s). (Note: Where it is to be determined whether officials referred herein are involved in any other insurance or insurance related activities or not, TPA Company shall furnish the detailed information separately along with the form)
	e)	The Company did not violate the code of conduct or not committed any breach of the provisions of the applicable Acts, Regulations and / or circulars issued by the Authority from time to time.

Date : 04.07.2022	For and on behalf of HEALTHINDIA INSURANCE TPA SERVICES PVT. LTD.	
Place : Mumbai		
	Kamal Jeet Gupta Managing Director & CAO	Amin Badhra Director

